

Note 29 - Supplies and services

This caption is analysed as follows:

| | AOA thousand | |
|------------------------------|--------------|------------|
| | 12-31-2023 | 12-31-2022 |
| Communication and shipment | 6,767,812 | 5,540,165 |
| Audit and advisory | 4,718,999 | 5,938,030 |
| Maintenance and repair | 2,014,731 | 1,139,814 |
| Security and surveillance | 1,870,960 | 1,898,996 |
| Travel and representation | 1,420,036 | 998,924 |
| IT services | 1,038,599 | 642,018 |
| Advertising and publications | 406,086 | 303,252 |
| Water, energy and fuel | 242,132 | 225,037 |
| Current consumables | 237,526 | 1,460,867 |
| Rents & Leases | 110,908 | 48,214 |
| Other | 281,630 | 238,228 |
| | 19,109,419 | 18,433,543 |

As at December 31, 2023 and 2022, the balance of “Communications and shipment” includes AOA 5,636,392 thousand and AOA 1,166,779 thousand, respectively, relating to communication services on the interbank network, for communication with platforms shared between EMIS, BODIVA and the banks operating in the market.

As at December 31, 2023 and 2022, the balance of “Audit and advisory” essentially includes amounts related to technical support services from external partners.

As at December 31, 2023 and 2022, the balance of “Security and surveillance” and “Maintenance and repair” includes amounts related to the Bank’s investments in developing and strengthening the security of the digital business and other maintenance services for means and equipment used by the Bank, respectively.

Between December 31, 2023 and 2022, the increase in costs is also justified by (i) the significant depreciation of the Kwanza currency against the main reference currencies, as described in Note 26, and (ii) the reversal of the downward trend in the inflation rate, seen in 2022, ending the 2023 financial year with an increase of around 20%.

Note 30 - Depreciation and amortization for the period

This caption is analysed as follows:

| | AOA thousand | |
|--|--------------|------------|
| | 12-31-2023 | 12-31-2022 |
| Other property, plant and equipment (Note 11) | | |
| Real Estate | | |
| Real Estate | 1,553,993 | 1,268,071 |
| Equipment | | |
| IT equipment | 2,072,058 | 1,675,380 |
| Furniture and material | 479,392 | 197,372 |
| Security equipment | 400,183 | 486,846 |
| Transport equipment | 258,118 | 334,016 |
| Indoor facilities | 163,392 | 194,326 |
| Machinery and tools | 79,606 | 79,679 |
| Other | 52,718 | 81,270 |
| Right-of-use assets | | |
| Real Estate | 401,347 | 1,158,112 |
| Other property, plant and equipment | - | 11 |
| | 5,460,807 | 5,475,082 |
| Intangible assets (Note 12) | | |
| Automatic data processing systems | 4,060,823 | 4,608,600 |
| Other intangible assets | 58,752 | 55,373 |
| | 4,119,575 | 4,663,973 |
| | 9,580,382 | 10,139,056 |