NOTE 17 - Deposits from customers and other loans

This caption is analysed as follows:

(Thousands of AOA)

| | 31-12-2021 | 31-12-2020 (restated) |
|--|---------------|-----------------------|
| DEMAND DEPOSITS OF RESIDENTS | | |
| In national currency | | |
| Corporate | 191,732,897 | 197,719,360 |
| Retail | 96,397,157 | 109,875,21 |
| | 288,130,054 | 307,594,571 |
| In foreign currency | | |
| Corporate | 244,876,727 | 228,430,806 |
| Retail | 46,055,367 | 42,340,813 |
| | 290,932,094 | 270,771,619 |
| | 579,062,148 | 578,366,190 |
| DEMAND DEPOSITS OF NON-RESIDENTS | | |
| In national currency | | |
| Corporate | 1,117,468 | 474,206 |
| Retail | 4,161,770 | 5,722,947 |
| | 5,279,238 | 6,197,153 |
| In foreign currency | | |
| Corporate | 1,348,377 | 985,691 |
| Retail | 1,588,324 | 2,271,520 |
| | 2,936,701 | 3,257,211 |
| | 8,215,939 | 9,454,364 |
| Total demand deposits | 587,278,087 | 587,820,554 |
| TERM DEPOSITS IN NATIONAL CURRENCY | | |
| From residents | | |
| Corporate | 234,484,485 | 180,891,796 |
| Retail | 142,845,092 | 112,396,191 |
| From non-residents | 2,194,284 | 2,432,401 |
| | 379,523,861 | 295,720,388 |
| TERM DEPOSITS INDEXED TO THE US DOLLAR | | |
| From residents | | |
| Corporate | - | 6,176,90 |
| Retail | 911,396 | 1,075,803 |
| | 911,396 | 7,252,704 |
| TERM DEPOSITS IN FOREIGN CURRENCY | | |
| From residents | | |
| Corporate | 205,151,225 | 320,740,763 |
| Retail | 207,366,597 | 296,201,522 |
| From non-residents | 1,929,348 | 3,251,894 |
| | 414,447,170 | 620,194,179 |
| Total term deposits | 794,882,427 | 923,167,271 |
| Total interest payable on term deposits | 12,554,332 | 12,982,972 |
| Total term deposits and interest payable | 807,436,759 | 936,150,243 |
| Other loans in foreign currency | | |
| Principal | 27,749,050 | |
| Interest payable | 486,528 | |
| Total other loans and interest payable | 28,235,578 | |
| · · | 1,422,950,424 | 1,523,970,797 |







As at 31 December 2021, Other loans in foreign currency corresponds to a financing granted by the International Finance Corporation, an organisation of the World Bank, in the amount of USD 50,000 thousand, contracted on 23 May 2019, with the disbursement taking place on 26 February 2021 with the conclusion of the relevant amendment. The financing is due on 15 March 2026, with repayment in half-yearly instalments starting on 15 March 2022, and is remunerated in accordance with the 6-month Libor plus a spread of 5.75%.

The operation is intended to provide the Bank with financial means to finance micro, small and medium-sized enterprises in previously defined sectors, with specific conditions, namely transactions to be carried out in Kwanzas, with a minimum amount equivalent to USD 10 thousand and a maximum amount equivalent to USD 1,000 thousand, and a minimum maturity of 18 months.

As at 31 December 2021 and 2020, term deposits by residual maturity periods, excluding interest payable, is as follows:

(Thousands of AOA)

| | 31-12-2021 | 31-12-2020 (restated) |
|--|-------------|--------------------------|
| TERM DEPOSITS IN NATIONAL CURRENCY | | |
| Below 3 months | 220,662,450 | 199,810,096 |
| 3 to 6 months | 63,453,996 | 39,514,491 |
| 6 to 12 months | 95,407,415 | 56,395,801 |
| | 379,523,861 | 295,720,388 |
| TERM DEPOSITS INDEXED TO THE US DOLLAR | | |
| 6 to 12 months | 911,396 | 6,176,901 |
| Above 12 months | - | 1,075,803 |
| | 911,396 | 7,252,704 |
| TERM DEPOSITS IN FOREIGN CURRENCY | | |
| Below 3 months | 149,532,184 | 267,931,128 |
| 3 to 6 months | 137,062,319 | 168,131,059 |
| 6 to 12 months | 127,852,667 | 184,131,992 |
| | 414,447,170 | 620,194,179 |
| | 794,882,427 | 923,167,271 |

As at 31 December 2021 and 2020, term deposits by currency and average interest rate, excluding interest payable, is as follows:

| 7 1 | housand | COT | Λ $($ $)$ Λ |
|------------|---------|-------|-----------------------------|
| \ I | Housand | 13 UI | AUA. |

| | 31-12-2021 | | 31-12-2020 (restated) | |
|--------------------------|-----------------------|-------------|-----------------------|-------------|
| | Average interest rate | Amount | Average interest rate | Amount |
| In Kwanza | 15.05% | 379,523,861 | 14.43% | 295,720,388 |
| Indexed to the US Dollar | 3.50% | 911,396 | 3.00% | 7,252,704 |
| In US Dollars | 1.34% | 373,643,038 | 2.48% | 549,931,247 |
| In Euro | 0.39% | 40,804,132 | 2.00% | 69,038,286 |
| In Pounds | - | - | 1.00% | 487,255 |
| In Swiss Francs | - | - | 0.25% | 737,391 |
| | | 794,882,427 | | 923,167,271 |

NOTE 18 Provisions

This caption is analysed as follows:

(Thousands of AOA)

| | Provisions for guarantees and other commitments | Other provisions for risks and charges | Total |
|--|--|---|-------------|
| Balance as at 31 December 2019 (restated) | 838,827 | 7,543,191 | 8,382,018 |
| Charge for the period/Reversals (Note 31) | 85,476 | 351,394 | 436,870 |
| Charge-off | - | (7,753,711) | (7,753,711) |
| Foreign exchange and other differences (Note 26) | 93,579 | 2,773,776 | 2,867,355 |
| Balance as at 31 December 2020 (restated) | 1,017,882 | 2,914,650 | 3,932,532 |
| Charge for the period/Reversals (Note 31) | 50,083 | 119,374 | 169,457 |
| Charge-off | - | - | - |
| Foreign exchange and other differences (Note 26) | (37,836) | (503,464) | (541,300) |
| Balance as at 31 December 2021 | 1,030,129 | 2,530,560 | 3,560,689 |





