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The number of Bank employees, considering permanent and fixed-term employees, is broken down by professional category, as follows:

(AOA thousand)

| | 31.12.2019 | 31.12.2018 |
|------------------------------------|------------|------------|
| Senior management functions | 117 | 119 |
| Management functions | 313 | 275 |
| Specific functions | 1,357 | 1,371 |
| Administrative and other functions | 25 | 55 |
| Total | 1,812 | 1,820 |

Note 29. Supplies and services

This balance is analysed as follows:

(AOA thousand)

| | 31.12.2019 | 31.12.2018 |
|--|------------|------------|
| Communications costs | 2,750,579 | 2,145,389 |
| Audit and advisory | 2,621,959 | 3,299,493 |
| Security and surveillance | 1,861,327 | 2,413,748 |
| Maintenance and repair | 1,701,009 | 1,876,283 |
| Advertising costs | 1,307,986 | 1,123,179 |
| Travel, hotel and representation costs | 1,236,754 | 1,549,113 |
| Consumables | 585,924 | 1,149,834 |
| Water, energy and fuel | 287,267 | 665,089 |
| IT services | 148,248 | 277,346 |
| Rental costs | 66,380 | 2,073,584 |
| Other | 288,373 | 373,190 |
| Total | 12,855,806 | 16,946,248 |



Note 30. Other operating income

This balance is analysed as follows:

(AOA thousand)

| | 31.12.2019 | 31.12.2018 |
|---|-------------|-------------|
| Other operating income/(expense) | | |
| Non-recurring income from credit operations | 55,495 | 1,757,502 |
| Direct and indirect taxes | (4,724,228) | (3,005,103) |
| Deposit collateral provision | (2,566,238) | - |
| Contributions and donations | (674,774) | (167,577) |
| Other | (485,271) | (77,723) |
| Total | (8,395,016) | (1,492,901) |

The balance Direct and indirect taxes includes (i) the amount of AOA 2,094,457 thousand (2018: AOA 1,650,132 thousand) related to Capital Gains Tax.

Note 31. Earnings per share

Basic earnings per share

Basic earnings per share are calculated by dividing the net profit attributable to the Bank's shareholders by the weighted average number of ordinary shares outstanding during the year.

(AOA thousand)

| | 31.12.2019 | 31.12.2018 |
|---|------------|------------|
| Net profit attributable to the shareholders of the Bank | 30,464,862 | 27,225,088 |
| (-) Remuneration of perpetual liabilities | - | - |
| (+) Gains/losses registered in reserves | - | - |
| Adjusted net consolidated profit attributable to the shareholders of the Bank | 30,464,862 | 27,225,088 |
| Weighted average number of ordinary shares (thousands) | 53,821,603 | 53,821,603 |
| Weighted average number if own shares in portfolio (thousands) | (492,182) | (492,182) |
| Weighted average number of ordinary shares outstanding (thousands) | 53,329,421 | 53,329,421 |
| Basic earnings per share attributable to the Bank's shareholders (AOA thousand) | 0.57 | 0.51 |