

NOTE 28. General and administrative costs

This balance is analysed as follows:

(Thousands of AOA)

	31.12.2018	31.12.2017
Audit and advisory	3,299,493	2,246,062
Security and surveillance	2,413,748	2,626,024
Communications costs	2,145,389	2,029,449
Rental costs	2,073,584	1,566,616
Maintenance and repair	1,876,283	2,121,497
Travel, hotel and representation costs	1,549,113	1,915,356
Consumables	1,149,834	993,791
Advertising costs	1,123,179	1,162,197
Water, energy and fuel	665,089	391,861
IT services	277,346	108,527
Other	373,190	219,397
	16,946,248	15,380,777

NOTE 29. Net gains / (losses) from sales of other assets

The balance of this caption in the amount of AOA 2,770,784 thousand refers to the gains and losses obtained with the sale of non-current assets held for sale.

NOTE 30. Other operating income (expense)

This balance is analysed as follows:

(Thousands of AOA)

	31.12.2018	31.12.2017
Other operating income/(expense)		
Non-recurring income from credit operations	1,757,502	-
Direct and indirect taxes	(3,005,103)	(1,598,435)
Contributions and donations	(167,577)	(138,785)
Other	(77,723)	26,295
	(1,492,901)	(1,710,925)

The balance Direct and indirect taxes includes (i) the amount of AOA 1,650,132 thousand (2017: AOA 916,873 thousand) related to Capital Gains Tax.